

FUNERAL DIRECTORS

It's been a tremendous pleasure to be able to write this thank you letter to you! All of those who turned in an evaluation form rated you a "firewall 5" out of a possible 5! To the best of my knowledge, this has never happened at our convention. To say you hit a bull's eye with your presentation would be a gross understatement." **Sue Rogers, Executive Director, Minnesota Funeral Directors Association**

In my 45 years in Funeral Service attending multiple conventions, Billy was one of the best speakers I've heard. He's knowledgeable, engaging, uplifting, bright, fun and entertaining! **John Van Manen, Funeral Director, Nampa Funeral Home, Nampa, Idaho**

Mr. Billy Riggs recently was the keynote speaker for our annual Idaho Funeral Service Association Convention. We could not have asked for a more timely topic than his presentation on attitude, and I could not have imagined a better presentation for [our] members. His humor and use of illusions made the presentation one of the most memorable that I have ever attended. I heard many high reviews from the participants and there were many who are ready to have Billy return at a future date. I would highly recommend him for an event in your state. **Steve Gordon, President (2010/2011), Idaho Funeral Service Association**

A startling display of memorable magic, crafted with a solid understanding of the environment in which funeral directors have to perform. No one disappeared during your performance! **Paul G. Dixon, Executive Director, Illinois Funeral Directors Association**

Fun with lots of ideas to use in various arenas!!! I bought some of your materials to use with our staff, family and church! **Debbie Reeves, Secretary/Treasurer, Wheeler Mortuary**

Our members could not stop talking about your performance! Not only did you motivate them to become better funeral directors, you entertained them at the same time. **Pam Scott, Executive Director, Kansas Funeral Directors Association**

Kept my attention! I got up at 5:00 a.m. and drove 4 hours to be here. I was dreading his 4 hour seminar because most speakers bore you. But he kept my attention and delivered an exceptional message. **Chad Getz, Funeral Director, Getz Funeral Home**

You had our members spellbound from the first step you took onto the stage until you left our hospitality suite that night! There's no question that our decision to

bring you to Biloxi was a good one! **Ann Neal, Executive Director, Mississippi Funeral Directors Association**

A great speaker! Kept everyone's attention. Very good material. The best ever at our convention. **Charles Dunn, Funeral Director, Dunn Funeral Home, Tucumcari, New Mexico**

Great feedback from our member firms! I still can't figure out how you knew the name of my old shop teacher was Milt Roeloffs! Many thanks. **Kenneth L. Mallea, Executive Secretary, Idaho Funeral Services Association**

We have gotten nothing but rave reviews from your presentation! Our members were mesmerized by your magic and inspired by your message of positive growth. The laughter also helped relieve a lot of tension. **Sue Johnston, Executive Director, Oregon Funeral Directors Association**

Billy is an amazing, funny and sharp guy! I would refer him to any group! **Sharon Hass, Owner, Hass Funeral Home, Clayton, New Mexico**

Great presentation! Held my interest throughout his performance. Stories were educational and motivating. I enjoyed every minute. **Demetrius Armour, Funeral Director, Indiana**

Loved it! Very entertaining and informative. Really helped reshape my focus from being just a boss to becoming a leader. **Brian Hood, Funeral Director, Wood Funeral Home, Idaho Falls, Idaho**

Everybody needs a session with you! **Paul Filter, Funeral Director**

Exciting, entertaining. Great to teaching the value of honesty and integrity. This would be motivation for any group. **Debbie Sauz, Marketing Director, Polyguard and Company (Vendor)**

This is the best program I've seen at an Indiana FDA Convention! **Kevin Brown, Hinsey-Brown Funeral Services**

Captivating and most motivational. The best motivational program I've ever seen. **Harold Hamilton, Funeral Director, French Mortuary, Albuquerque, New Mexico**

I loved the lessons on bettering yourself as a person first. Your message was very heartfelt; it wasn't just about sales. Also, I LOVED the humor and the magic. Yours was the best program I've ever seen. **Nathan Hess, Mortician, Heikkila Funeral Chapel, McCall, Idaho**